

Is EMERGENCY maintenance required after hours?

Has an emergency repair or maintenance issue arisen outside of our business hours?

If you are a TENANT you are not authorised to arrange any repairs on behalf of the Strata Company. Please contact your Landlord or Property Manager to arrange repairs.

If you are an OWNER or PROPERTY MANAGER and have a genuine urgent maintenance matter to arrange outside of our office hours (being Monday to Friday, 9:00am to 4:00pm) you may do so. Before arranging a contractor to attend please read the information below.

An emergency is strictly a situation which places a person or property in immediate potential danger, or refers to property damage that must be addressed as a matter of urgency to prevent further damage. Any repairs that can be addressed the following business day must not be arranged after hours as this is a costly option for owners of the strata property. **Any work orders are to be approved by a Council member (except lift or fire emergencies).**

Our office reserves the right to refuse payment of invoices for work that is not a Strata Company responsibility and is not of an urgent nature.

NO POWER TO YOUR UNIT?

If there is a power outage to more than one unit in the complex please call Western Power first to determine if there is an outage in the area



Phone 13 13 51 or visit
www.westernpower.com.au/customer-service-power-interruption-information.html

NO GAS TO YOUR UNIT?

If there is a gas outage to more than one unit in the complex please call Alinta Gas first to determine if there is an outage in the area



Phone 13 13 52

NO WATER TO YOUR UNIT?

If there is a water outage to more than one unit in the complex please call Water Corporation first to determine if there is an outage in the area



Phone 13 13 75 or visit
www.watercorporation.com.au/faults/check-for-water-outages

If you have called the relevant Authority and have determined that there is a problem/fault to your unit please contact the preferred contractors below

Urgent ELECTRICAL (eg. power outage that has been reported to Western Power and fault is determined to be isolated to your unit. Please check the RCD/safety switches before arranging an electrician to attend)



Covich
9418 1760

jfcovich@eftel.net.au
0418 932 347

Urgent LIFT



City Lifts
9324 4313

daryl@citylifts.com.au
0410 992 898

Urgent FIRE SYSTEM



FPS
9256 1003

leigh@fpswa.net.au
0433 379 153

Urgent LOCKS



BullAnt
9486 4848

lee.brown@bullantsecurity.com.au
0418 924 096

Urgent CAR GATES



Assa Abloy
9493 3111

paul.roulstone@assaabloy.com
0411 510 371

Urgent AUTOMATIC DOORS – ENTRY DOOR



Rubek
9302 3200

brett@rubek.com.au

SWIPES, FOBS, INTERCOM



Techwest
9445 8866

alan@techwestsolutions.com.au
0438 938 903

CLEANER



SCC
0450 308 154

Ashe & Kim Strachan
ashe@sccleaners.com.au

COUNCIL MEMBERS



Mr P Brunskill (Unit 22)
Mr T Goedicke (0459 288 666)
Ms J Munro (0417 186 184)

Other useful EMERGENCY contact information



LOCAL COUNCIL
FOR
Ranger Services



Police 131 444
Save 000 for emergencies

Press '1' for immediate police attendance
Press '2' to report an incident that does not
need immediate police attendance
Press '3' for general information and other
matters

